



Commission on Accreditation
of Healthcare Management Education

Update on the *U.S. News & World Report* Survey; What You Need to Do.




August 23, 2024

Rev. 08/23/2024



Commission on Accreditation
of Healthcare Management Education

Agenda

<p>History and Process of <i>U.S. News & World Report</i> Rankings</p>	<p>Anthony Stanowski, DHA, FACHE <i>President & CEO</i></p> 
<p>What to enter in CARE</p>	<p>Michelle Petruccelli <i>Accreditation Manager</i></p> 
<p>CAHME Board Chair</p>	<p><i>Banky Olatosi, PhD, MPH, MS, FACHE</i> <i>Associate Professor</i> <i>University of South Carolina</i></p> 

**CAHME DOES NOT
and WILL NOT
SEEK TO INFLUENCE THE
METHODOLOGY OF ANY
MEDIA ORGANIZATION
WITH REGARDS TO
RANKINGS.**



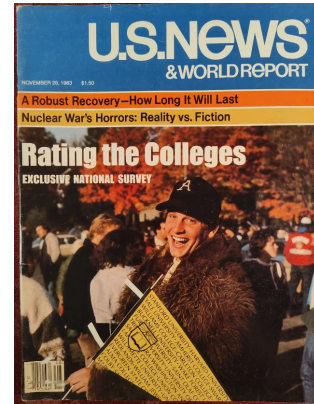
INFLUENCE



HISTORY

History of Rankings of *U.S. News & World Report*

- 1983: *US News & World Report* ranked the “top 50” undergraduate colleges.
- 1985: repeated due to popular demand
- 1987: published annually in magazine. “*America’s Best Colleges*” issued as a separate publication.
 - Expanded to include:
 - research universities
 - liberal arts colleges
 - graduate schools of law, business, medicine, engineering.
- 1990s: Expanded graduate programs disciplines.
- 2014: Best Global Universities.



U.S. News & World Report: Graduate Healthcare Management Education History

- 1993: First ranking of Graduate Healthcare Management Education
- 1997, 2001, 2003, 2007, 2012, 2016; 2019, 2023 and 2025
- *U.S. News* criteria to be on the list:
CAHME accredited US-based programs



U.S. News & World Report: “Health” Schools

Home / Education / Grad Schools / Top Health Schools

Find the Best Health Schools

Graduate degrees in health cover a range of fields, from audiology to veterinary medicine.

Search Health Schools Health Specialty Rankings

Search Health Schools

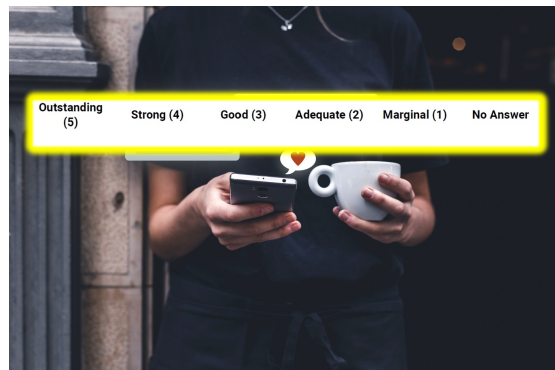
Choose a Ranking

Programs and Specialties

- Audiology
- Clinical Psychology
- Health Care Management
- Nursing-Anesthesia
- Nursing-Midwifery
- Occupational Therapy
- Pharmacy
- Physical Therapy
- Physician Assistant
- Public Health
- Rehabilitation Counseling
- Social Work
- Speech-Language Pathology
- Veterinary Medicine

Methodology for these Expanded Specialties Is Based on Peer Perceptions

- Two contacts at each universities rate universities in the discipline
- Limited to programs accredited by a specialized accreditor
- Calculate a composite score
- Score used to rank institutions.



The *U.S. News & World Report* Methodology Acknowledges its Limitation

Methodology: Best Health Schools Rankings

Find out how U.S. News ranks graduate health programs.

By Robert Morse and Eric Brooks | April 8, 2024, at 9:00 p.m.



A school's rank should be one consideration – not the lone determinant – in where a student applies. The rankings reflect the peer assessments of academic quality, but other considerations involving location, environment, strength of different fields, cost after tuition and financial aid, and job placement are also very important.

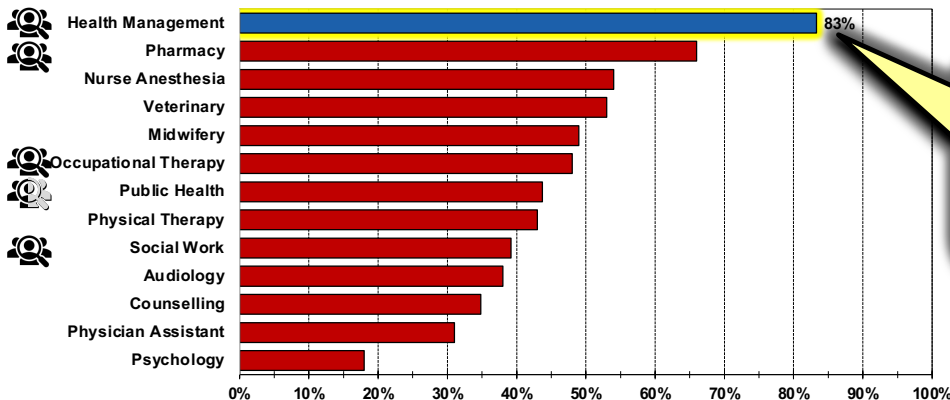
Other health fields that weren't updated this year but remain accessible on usnews.com

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Share
with your
group.
And rel

U.S. News & World Report Response Rate in "Health" Graduate Degrees

Response Rate for US News Health Graduate Specialties 2023



CAHME supplied U.S. News with the 91 universities and contact names (response rate: 83.3%).

2023 Assessment of Master's Programs in Health Care Management

Health Care Management Programs Assessment

As part of its spring 2023 report on graduate and professional schools, U.S. News & World Report is conducting a survey of academic programs offering a professional master's degree in health care management accredited by the Commission on Accreditation of Healthcare Management Education (CAHME). The schools offering these programs are listed below by state. We would appreciate your taking a few moments to help us make this new report as useful as possible to prospective graduate students as well as educators like you.

Please rate the academic quality of health care management programs at the following schools. Consider all factors that bear on or give evidence of the excellence of the school's graduate program, for example, curriculum, record of scholarship, quality of faculty, and success and placement of graduates. Rate each school with which you are familiar on a scale from outstanding (5) to marginal (1). If you are not familiar with a school's faculty, programs and graduates, please mark "No answer".

Once you are done, click "Next" at the bottom of this page and follow directions to submit the survey.

	Outstanding (5)	Strong (4)	Good (3)	Adequate (2)	Marginal (1)	No Answer
University A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
University B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
University C	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
University D	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Verification/Submission

Please verify your data. If no changes are needed, fill out the identification information below and hit the 'Submit Survey' button.

Name

Title

Date



U.S. News & World Report Timing





What CAHME WILL Do.

- Cooperate with legitimate members of press and news media.
- Clarify information
- Explain our data gathering approach to you, to the media, and to interested parties.
- Ensure that programs identified as CAHME Accredited are CAHME Accredited, anywhere on the web or in public spaces.



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INFLUENCE

CAHME will NOT ...

- CAHME will not ask programs if they want to opt out of the rankings. Our responsibility (“to serve the public purpose”) is to provide to the legitimate press the information requested that is publicly available, inform them of sources, and give context to the data. This information is available on CAHME.org, except for the secondary contact which we ask you to provide to ensure that is an accurate contact for your benefit.
- We are responsible for ensuring that when a list says “CAHME Accredited programs”, only CAHME Accredited programs are listed.
- If a program wants to be removed from the US News rankings, or has suggestions for improvement about the US News methodology, contact US News directly.
- The survey is conducted by US News & World Report. CAHME is not responsible for the delivery of the email survey, the methodology, or the dates of the implementation of the survey.



Healthcare Quality and Safety Programs

- *U.S. News* has a minimum number of programs ...5 ... to be able to have a specialty filter on their website for health management. This is true of the other health programs that they rank.
- Currently, there are 4 accredited HQS programs, therefore...
- CAHME will NOT supply U.S. News with HQS sub-specialty programs as of this listing as we did not reach 5.
- When we reach 5 accredited HQS programs, they will be added to the database.
- Approved by the CAHME Board on August 10, 2024.



CAHME Data Used by *U.S. News*

- CAHME provides a list of universities with accredited programs, and two main contacts for each university with accredited programs.
- Universities with multiple CAHME accredited programs are listed once.
 - An exception is made if the programs are in different schools in the university, in which case each school will be listed once.
 - An example of this is Boston University which has an MBA program in the Questrom School of Business and an MPH in the School of Public Health.
- Each university gets 2 votes.

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What you need to do:

In the CAHME Annual Report Editor (CARE):

- **Verify**: University name and school
- **Verify**: program director contact information
- **Update**: secondary contact information



Advancing the Quality of Healthcare Management

Accessing CAHME's Annual Report Editor

A screenshot of the CAHME website. The left side shows the main navigation menu with a red box highlighting 'CAHME Annual Report Editor (CARE)'. A yellow arrow points from this menu item to the right. The right side shows the CARE login page with fields for Director ID, Program, Security Phrase, and a 'Login' button. The Director ID field contains the text 'case sensitive'. The Program field contains '#####'. The Security Phrase field contains 'cAaE SeNSITiVE'. There is also a 'I am not a robot' checkbox and a CAPTCHA image showing the number '66.10.206.145'. The CAHME logo and 'ADVANCING THE QUALITY OF HEALTHCARE MANAGEMENT EDUCATION' are visible on the left side of the screenshot.

Verify Program Information

CARE Section I: Program Description

- 1. **University Name:** George Washington University
- 2. **Regional and National Institutional Accreditors:** Middle States Commission on Higher Education
- 3. **School / College Type:** Public Health/Population Health/Preventive Medicine
- 4. **School / College Category/Scope:** Private Non Profit
- 5. **School Name:** Milken Institute School of Public Health
- 6. **Department Name:** Health Policy and Management
- 7. **Expected mode of delivery:** Residential
- 8. **Program Student Track:** Non-Executive Full-Time
- 9. **Program Accelerated Track:** No
- 10. **Program Cohort status:** Yes
- 11. **CAHME Accredited Degree or Degree Seeking CAHME Accreditation:** MHA
Multiple Degree explanation (if required):

CARE Section IX: Contact Information

Verify / Update Contact Information

Program Director / Data Owner

Prefix : **Dr.**

First Name : **Robert**

Last Name : **Bonar**

Suffix :

Title (e.g. Chair, Director, Administrator, etc.) : **MHA Program Director**

Phone: (publicly listed) **512-415-9929**

Program Director Email Address : (publicly listed)

⚠ WARNING: Do not change this field when you have other program data values to update. These credentials are used to login, upon change and submit, you will have to login with your new changes. **rbonar12@gwu.edu**

Secondary Contact for US News and World Report

Prefix : **Dr.**

First Name : **Leonard**

Last Name : **Friedman**

Suffix : **P.h.D.**

Title (e.g. Chair, Director, Administrator, etc.) : **Professor and Director, M**

Phone: (Not publicly listed) **703-994-3476**

Elect Email Address : (NOT publicly listed) **friedmanl@gwu.edu**

Left side of screen is Program Director contact information

Right side of screen is secondary contact information.

Confirmation Email

Dear Program Director,

As in the past, *US News and World Report* will survey two representatives from each program who will rate all accredited programs using the *US News and World Report* methodology.

US News and World Report asked CAHME to provide the following:

- The list of accredited universities, including the school name, city, and state.
- A total of two contacts for each program, including names, title, and email.

We used the CAHME Annual Report to gather this information and appreciate that all programs have responded. This email confirms your responses as reported on the annual report.

It is expected that the survey will begin in December of 2024. Accurate email addresses are important to reach the correct person in your school to complete the survey.

You need to do three things:

- 1.) Review the following information you reported on your program:

University:
School:
City:
State:
- 2.) Confirm your contact information as the program director:

Salutation:
First name:
Last name:
Suffix:
Title:
Phone:
Email:
- 3.) Confirm your second contact information:

Salutation:
First name:
Last name:
Suffix:
Title:
Phone:
Email:

Program Information

Program Director
contact information

Second contact
information

U.S. News & World Report Timing





Contact Information

Michelle Petruccelli
Accreditation Manager
mpetruccelli@cahme.org
301-298-1820 ext 5



CAHME's Board Chair



Banky Olatosi, PhD, MPH, MS, FACHE
Associate Professor



**Arnold School of
Public Health**

UNIVERSITY OF SOUTH CAROLINA

Health Services Policy and Management
Columbia, SC



Review

- Update on *U.S. News & World Report* Survey
- How to enter the second contact and verify information
- For more information, including FAQs, ***U.S. News*** methodology, videos, and this recording:

www.cahme.org/USNews

